CIO's Desk
IT Infrastructure Management
- Web Portal

Our website makes the CIO's tasks much easier. He can manage the employee on-boarding, resource planning, user and group in the organization, Integrating the application, ticketing and support, project deployment, and contacts on this portal.

Introduction:

In today's world, everything as a service for an organization striving the digital transformation that aligns the IT and business strategy. Information Technology is responsible for making sure that nothing goes wrong and must commit the success of every department or organization as a whole. So, balancing innovation and maintenance is crucial.

Chief Information Officer (CIO) plays a major role in the IT sector. CIO can create business value through technology. He has strategic planning, approve technology features, budgets, and growth objective in line with the business goals. He manages IT development team personnel and oversees the customer service platform. Also, he can approve the vendor negotiation, risk management, establish standards, and IT infrastructure. The Biggest Issues CIO faces today are,
* Aligning the IT initiatives with Business Goals
* Improving the IT Operations, System Performance & Security Management
* Cultivating the Vendor and Business Partnerships
* Implementing New systems & Architecture
* Driving Business Innovation with cost control and change efforts

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Application Features:

1. Efficient employee on-boarding is critical for long term success. This app will help to keep track of the people those who are on-boarding into the organization and their essential task associated with them.

2. Planning Resources effectively is essential for any successful Project. In Resources, you can track and manage the projects, peoples, types of equipment, and schedules efficiently.

3. User Management provides complete information about the employee in the organization.

4. Group Management helps to create and allocate the 'N' number of users to various groups in the organization .

5. Manage your contacts with supplier, vendor, partner, and customer details for the organization in this portal.

6. Through App Integration, you can install the featured apps and make use of that functionality on websites. Also, the installed apps can be deleted from the websites so that you can secure the username and password.

7. Emails are often treated as support tickets. It is a service request from an end-user. Our support portal enable to find information, get support and resolves the issues easily and autonomously.

8. The project deployment provides a lot of information about the projects in the organization. From the active project, you can understand the milestones and percentage of tasks that are completed. The level of risk, budget, schedule, and quality from a particular project due date managed by the project manager can be identified. Data visualization helps to understand project health in terms of preplanning, feasibility, operating cost, design and development, maintenance with respect to cost. Finally, the project value with respect to the time can be determined. These features will dramatically improve the productivity of the organization.

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Welcome to CWGS

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